



**BIENESTAR
2010 INCOME TAX REPORT
CAMPAIGN**

We were able to provide Income Tax Return preparation for the residents as well as for the community thanks once again to United Way of the Columbia-Willamette. We felt that it was urgently important for Bienestar to continue providing this free service knowing that we would be the only agency in Washington County to provide the families with Identification Numbers and bilingual services. Two staff, one Promotora and one volunteer trained for 40 hours through IRS/AARP. We had 7 volunteers, two of them were promotores, two were board members and three were volunteers from the community. Bienestar started services on February 3, and ended April 15, 2010. We were open every Thursday from 5-9pm and every Saturday from 9am-2pm.

Even though we stopped preparing taxes on April 15, we continue having families coming to us with questions and follow-up regarding their ITIN numbers.

We prepared a total of 241 returns this year. Last year we prepared 106 returns. We assisted families in earning tax credits in a total amount of \$374,672.00.

Benefits:

- This was our second year more people knew about us
- We operated only at one site
- Computers were working better
- Three of our volunteers returned again this year
- We had more volunteers-total of 7 volunteers and two staff person.
- We had cubicles donated to us by Bank of America which allowed more privacy.



Barriers: NONE

STATUS:

- **RACE:** White-3 (0.1%), Hispanic-236 (98%), Pacific Islander-1 (.004%) and India-1 (.004%)
- **FILING STATUS:** Married filing jointly-(49%) 118, head of household-(25%) 61, single-(25%) 60 and Married Separate-(1%) 2
- **Residents vs. Non-Resident:** 86 (36%) families who did their taxes were Bienestar's residents and 155 (64%) families were non-residents.
- **RESIDENTS:** Sierra West-7, Sunset Gardens-23, Montebello-18, Reedville-10, Cornelius Park-1, Willow Park-1, Sycamore-1, Elm Park -13, Jose Arciga 3 -12
- **NON-RESIDENTS:** Hillsboro-69, Portland-7, Beaverton-33, Cornelius-25, Forest Grove-17, Tillamook-1, North Plains-1, Aloha-1, St. Helens-1
- **STATE TAX:** 79 (33%) people paid \$27,816.00, an average of \$352 per family
- **STATE TAX:** 164 (69%) families received refunds totaling \$52,871, an average of \$322 per family
- **FEDERAL TAX:** 20 families (1%) paid \$8997.00, an average of \$450 per family
- **FEDERAL TAX:** 221 families (92%) received refunds totaling of \$449,575.00, an average of \$2034.28
- **EITC CREDIT:** 39 (16%) out of 241 families received the EITC credit, for a total of \$96,771.00, an average of \$2481 per family.
- **CHILD CARE CREDIT:** 131(54%) families out of 241 received the child care tax credit, for a total of \$198,299.00, an average of \$1514 per family
- **PAPER FILES:** 56 (23%) out of 241 families file paper and 185 (77%) families filed e-file
- **ITIN:** 46 families were provided with identification numbers and within those 46 families we provided 99 individuals ITIN's.
- **WORK PAY CREDIT:** We had 105 (44%) families qualify for the work pay credit with an average of \$573 per family.
- **EDUCATION CREDIT:** 6 (.02%) of our families qualified for the education credit with an average of \$577 per family
- **FIRST TIME HOMEBUYING CREDIT:** 2 (.01%) of our families qualified for first time home buying credit, an average of \$8000 per family.
- **PRIOR YEARS:** We assisted 8 (.03%) families in doing prior years taxes.



UNITED WAY/CASH OREGON QUESTIONNAIRE: *

***Note-Not all participants receiving services agreed to complete the questionnaires.**

How did you hear about this tax site?

Friend or Family- 80
Came here last year- 38
Flyer/Poster/Newspaper- 23
IRS- 8
Other- 22

How did you have your taxes done last year?

Have never filed before- 30
Another free place- 35
Family or friend did it for free- 11
Paid someone without instant refund- 20
Paid someone and got an instant refund- 5
Here- 40

What is your current living arrangement?

Rent home or apartment-155
Own home and have a mortgage- 17
Live with someone else- 1
Live with my family- 1

Zip Code

97123- 99
97124- 17
97006- 17
97113- 12
97116- 23
97007- 3
97005- 5
97051- 1
97221- 1
97229- 1
97203- 1
97123- 1
97770- 1

Do you have children living at home with you?

Yes- 116
No- 45

Are you or a member of your household considered disabled?

Yes- 15
No- 149

Age:

19 or under- 1
20-29- 32
30-39- 77

40-49- 30
50-59- 10
60+- 1

Race/Ethnicity

Latino/Hispanic- 169
White- 2
Native American- 1
Other- 1

What language do you speak at home most frequently?

Spanish- 170
English- 5

What is the highest level of education you have completed?

Less than high school or GED- 151
High school or GED- 20
Some college or technical school- 5
Four year degree (Bachelors) -1
Some graduate school-1
Two year degree (Associates)-1

